

Incident 1

Carrier: Alaska Airlines
Flight: 37 (Philadelphia, PA to Seattle, WA)
Date of incident: Monday, July 1, 2013
Time of incident: After 9:00 P.M. PT

Description of animal (including name): A 3-year-old, male ferret.

Narrative description of incident: A customer shipped two animals and was picking them up at our Seattle Cargo office, when it was discovered that a 3-year-old male ferret was unresponsive and had passed away. A parrot belonging to the same customer arrived in good condition. The owner decided to transport the ferret home, for burial.

Narrative description of the cause of the incident: A 3-year- old, male ferret passed away while in transit. No injuries were present and there was no apparent damage to the kennel. There is no evidence to suggest that the airline’s handling contributed to the animal’s death.

Narrative description of any corrective action taken in response to the incident:

No action required.
No photographs available

Incident 2

Carrier: Alaska Airlines
Flight: 37 (Philadelphia, PA to Seattle, WA)
Date of incident: Wednesday, July 24, 2013
Time of incident: Approximately 9:00 P.M. PT

Description of animal (including name): An 11-year-old, male Labrador mixed breed dog.

Narrative description of incident: Customers were traveling with their 11-year-old, Labrador mix, and upon arrival in Seattle, WA the dog arrived unresponsive. The Manager on duty spoke to the Customers, and they requested assistance in taking their dog to VCA Five Corners Animal Hospital in Burien, WA for cremation and requested the remains be shipped to their son’s address in Seward, AK.

Narrative description of the cause of the incident: An 11-year- old male Labrador mixed breed dog passed away while in transit. No injuries were present and there was no apparent damage to the kennel. There is no evidence to suggest that the airline’s handling contributed to the animal’s death.

Narrative description of any corrective action taken in response to the incident:

No action required.
No photographs available