

**Incident 1**

Carrier: Alaska Airlines  
Flight: 850 (Maui, HI to Oakland, CA)  
Date of incident: March 14, 2012  
Time of incident: Approximately 1:00 P.M. HT

**Description of animal (including name):** A male Pit-bull dog, unknown age.

**Narrative description of incident:** Prior to the flights departure, a Ramp agent noticed that the dog had chewed through the side of his kennel, his head was outside of the kennel and he was bleeding from the mouth. Local staff paged the customer and she deplaned to meet her dog in the baggage claim. They were re-booked to fly two days later. (See Incident 2)

**Narrative description of the cause of the incident:** A dog inside its kennel chewed through the side of its kennel and was bleeding from his gums. There is no evidence to suggest that the airline's handling contributed to the animal's injury.

**Narrative description of any corrective action taken in response to the incident:**

No action required and no photographs available

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**Incident 2** (same pet from Incident 1)

Carrier: Alaska Airlines  
Flight: 850 (Maui, HI to Oakland, CA)  
Date of incident: March 16, 2012  
Time of incident: Approximately 1:00 P.M. HT

**Description of animal (including name):** A male Pit-bull dog, unknown age.

**Narrative description of incident:** A customer and her Pit-bull, attempted to once again travel, in a new kennel with metal air vents. Prior to being loaded on to the aircraft, the dog chewed out of the back of the kennel, and was bleeding from his gums. The customer and her dog were re-united in baggage claim and did not fly.

**Narrative description of the cause of the incident** A dog inside its kennel chewed through the back of its kennel and was bleeding from its gums. There is no evidence to suggest that the airline's handling contributed to the animal's injury.

**Narrative description of any corrective action taken in response to the incident:**

No action required and no photographs available

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